

# Accessibility Policy

## Searching for Products and Parts

Visiting this website is the simplest way to find what you are looking for; using our search function within the header of our website at the top of every page, search for the product you are looking for using the 'Part Number Search'. Simply type the part number of the item you are looking for into the box and press the search button or enter on your keyboard. We also offer an 'Advanced Search', by clicking the words 'Advanced Search' in the header of every webpage. You will be presented with Manufacturer, Part Number, Description and Category choices to search from; then press the search button or enter on your keyboard.

To get the most accurate search results to your query enter the manufacturer's part number. Sometimes there can be more than one number on a part, such as ID number or article number, so it is always worth trying all the options if you can't get a result. It's not necessary to remove dashes or spaces when searching for your part number as our sophisticated search engine will work with or without them.

If you are unable to find what you're looking for, a quick email or a phone call to our highly experienced teams who will be able to help you look for it, or offer advice on either an alternative or a Radwell Verified Substitute.

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## PDF'S Product Focus Videos and Other External Files

On product pages throughout our websites you will find downloadable files such as PDF's. These are mainly brochures, manuals and product catalogues. Clicking on a link to these files will open a new browser window. We are continuously updating the additional parts information on our website with useful information and product focus videos.

For more information about reading these files with assistive technology, please review this documentation from Adobe Accessibility: Accessing PDF Documents with Assistive Technology [click here](#)

If you experience any problems in using this website, e.g. as broken links etc please [click here](#)

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